

4.2 Human Services

4.2(a) Alternatives for Women in Prince Edward County (AFW)

Who We Are:

Alternatives for Women in Prince Edward County, is a feminist organization that provides safe and confidential services to women over the age of 16 who are or/ have been victims of domestic violence. AFW provides non judgmental supportive counselling, crisis intervention, transportation to safe shelter, advocacy, safety planning, second stage housing, transitional support, and accompaniment to court, CAS and lawyers meetings.

Services are free with the exception of Second Stage Housing, where rents are geared to income.

Our Role in Domestic Violence:

We recognize the oppression of women and demonstrate a commitment to:

- Respecting individual differences
- Respecting the rights of all persons
- Working towards equality for women
- Ensuring accessibility of all services
- Providing opportunity, and protecting the right, to exercise choice within an equal society.

Prince Edward County Domestic Violence Protocol

- Provide crisis intervention, safety planning and advocacy
- Transportation to women's shelter or alternate safe placement
- Transportation to legal aid, lawyers, housing appointments
- Provide transitional housing and Second Stage Housing support
- Provide court accompaniment
- Provide support through C.A.S. case conferences
- Provide non-judgemental and supportive counselling
- Empower women to make their own choices

With the consent of the victim, Alternatives for Women staff will initiate referrals to appropriate services.

Accountability

Complaints or concerns regarding the quality of services received through Alternatives for Women should be directed to Executive Director. If the action taken is unsatisfactory to the client, concerns may be directed, in writing, to the Board of Directors. If the complaint is still not satisfied, concerns may be directed to the Ministry of Community & Social Services, South East Region, Kingston, Ontario.

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